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| **SSMED-1001** | **General** |
| **Version No.** | 1 |
| **Content Owner** | Vikand Technology Solutions, LLC. |

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|  | **Overall Medical Management Responsibilities**  1.1 Silversea Management is responsible for:   * Overall review and approval of all medical procedures. * Presenting Vikand medical procedures to vessels as a formal instruction and as part of the SMS. * Assigning the Doctor and medical staff with instruction to comply with the Vikand medical procedures. * Communicating any amendments to the Vikand medical procedures to the vessel and medical staff. * Public Health and Infection Control procedures.   1.2 Vikand Solutions is responsible for:   * Presenting medical operational procedures to Silversea for inclusion in the SMS. * Maintaining medical procedures in line with medical best practices and updating Silversea Management as required. * Training the medical staff in the use and implementation of Vikand Medical Procedures. * Management of the medical equipment (as per contract), including calibration and certification, remedial repairs, inventories, and service records.   1.3 Ship’s Doctor is responsible for (see SSMED-1002 for full responsibilities):   * Implementation of the Vikand medical procedures as approved by Silversea. * Ensuring medical staff are both aware and knowledgeable with medical procedures. * Shipboard compliance with the medical procedures. |
|  | **General Requirements for all medical staff:**  2.1 The medical center staff will be available 24 hours per day for emergencies. Hours of clinic operation will be posted with specific hours designated for the treatment of guests and crew. A Ship’s Doctor or Nurse must be onboard at any given time.  2.2 Time and attendance will be accurately recorded according to MLC standards. The Ship’s Doctor and Nurse will be responsible for documenting and maintaining their own hours. Any adjustment and approval will be done by the Ship’s Doctor only.  2.3 When attending a patient in their cabin, whenever possible, two medical officers or another designated officer (security officer) should be present. |
|  | **Consent and Emergencies**  3.1 Consent for Treatment for both guest, crew & contractors will be obtained prior to any medical intervention, except for an emergency where consent cannot be obtained before initiating an emergency intervention.  3.2 Guest and crew will sign a GDPR form ensuring that they are aware on whom may review their notes, storage, retention rates and they have the right to be forgotten.  3.3 No major surgery, other than a lifesaving intervention will be performed by the Doctor while onboard. · Appropriate minor surgical procedures will be performed by the Doctor when appropriate, including but not limited to:   * Suturing * Incision & Drainage (I&D) * Wound care and/or debridement * Ingrown toenail removal * Emergency Procedures (e.g. chest drains, CVP lines, emergency cricothyrotomy).   3.4 The medical staff will adhere to the Silversea code of conduct and act accordingly. |